

SAFETY & QUALITY OF CARE FRAMEWORK

DRIVERS

Accreditation
Quality Improvement Plan
Legislation & Government Policy
Regulatory and Legislative
Incidents
Risk Management
Patient Safety
Staff & Physician Engagement
Patient Experience Feedback
Patient & Family Advisors
Health Human Resources
EDI Strategic Plan
Population Health Outcomes
Care Transitions
Technology



OUTCOMES

Caring for our Patients
We will provide high quality patient and family-centred care.

Valuing our People & Teams
We will continue to value, invest in and recognize our teams.

Innovating for a Sustainable Future
We will advance forward-thinking culture into our operations to ensure our sustainability.

Anticipating & Responding
We will actively engage with our community and partners to understand and address community needs.